

**STATE OF MINNESOTA
COMMISSIONER OF COMMERCE**

In the Matter of the License of
of Auto-Owners Insurance Company
a corporation licensed
to do business in the State of Minnesota.
License (NAIC) No. 18988

CONSENT ORDER

To: Auto-Owners Insurance Company
PO Box 30660
Lansing, MI 48909

Commissioner of Commerce Glenn Wilson (Commissioner) asserts the following:

1. The Commissioner has advised Auto-Owners Insurance Company (Respondent) that as a result of an investigation by the Commissioner concerning Respondent's conduct as a corporation engaged in the business of insurance in Minnesota, the Commissioner is prepared to commence formal proceedings in accordance with the provisions of Minn. Stat. § 45.027 (2004) against Respondent's Certificate of Authority to engage in the business of insurance in Minnesota based on allegations that Respondent has paid compensation to a person acting as an independent adjuster without a license therefor, in violation of Minn. Stat. § 72B.03, subd. 3 (2004).
2. Respondent acknowledges that it has been advised of its rights to a hearing in this matter, to present argument to the Commissioner and to appeal from any adverse determination after a hearing, and Respondent hereby expressly waives those rights. Respondent further acknowledges that it has been represented by legal counsel throughout these proceedings or has been advised of its right to counsel which right it hereby waives.
3. Respondent has agreed to informal disposition of this matter without a hearing as provided under Minn. Stat. § 14.59 (2004) and Minn. R. 1400.5900 (2003).

4. The following Order is in the public interest.


NOW, THEREFORE, IT IS HEREBY ORDERED that Respondent shall cease and desist from any further violations of Minn. Stat. § 72B.03 (2004).

IT IS FURTHER ORDERED that Respondent shall modify its existing policies and procedures and thereafter maintain them to ensure that Respondent shall only pay a fee or other compensation to any person for acting as an adjuster who is duly licensed to so act or to a person not required to be licensed, pursuant to Minn. Stat. § 72B.03 (2004).

This Order shall be effective upon signature on behalf of the Commissioner.

Dated: 5/19/05.

GLENN WILSON
Commissioner

By: 
PATRICK L. NELSON
Deputy Commissioner
Market Assurance

85 7th Place East, Suite 500
St. Paul, Minnesota 55101
Telephone: (651) 296-2594

CONSENT TO ENTRY OF ORDER

The undersigned, acting on behalf of Respondent, states that s/he has read the foregoing Consent Order; that s/he knows and fully understands its contents and effect; that s/he has been advised of Respondent's right to a hearing in this matter; that Respondent has been represented by legal counsel in this matter, or has been advised of their right to be represented by legal counsel; and that s/he consents to entry of this Order by the Commissioner. It is further understood that this Consent Order constitutes the entire settlement agreement between the parties, there being no other promises or agreements, either express or implied.

Auto-Owners Insurance Company

Signature: _____

Print Name: _____

[Signature]

JAMES J. WALSH JR AND CLAIMS

STATE OF MICHIGAN

COUNTY OF EATON

Signed or attested before me on 5-13-05 (date)

by JAMES J. WALSH JR. (name(s) of person(s)).

(stamp)

[Signature]
(Signature of notary officer)

Title (and Rank)

My Commission expires: _____

